

Fischer Identity as a Service™ Solutions

Remotely-hosted, secure Managed Identity Services® without the cost or risk of traditional deployments



Password Reset & Synchronization Service

**Simplicity.
Strength.
Secure All
Your Doors.**

DRIVE DOWN HELP DESK COSTS AND KEEP USERS PRODUCTIVE

Fischer's managed Password Reset and Synchronization services create a secure, compliant environment that mitigates the risks and costs associated with managing and resetting passwords across multiple systems.

Virtually overnight, you can reduce your help desk costs and enforce your organization's password policies by empowering users to reset their own forgotten passwords – whenever they need, and from any location.

Additionally, you avoid the cost and distraction to license, deploy, and maintain identity software. Fischer's Identity as a Service™ (IaaS™) solutions let you “pay as you go” for just the services you need and for only the people you need.



Solve These Business Issues Within Days

Many organizations struggle to balance the high cost of resetting forgotten passwords and securing their IT assets by requiring sufficiently-strong password policies. The problem is often compounded by policies that force users to periodically change their passwords, as some users resort to writing their passwords in non-secure locations, sometimes even within plain sight. **Yet clamping down too tightly can mean lost productivity and even lost sales as workers impatiently wait for the help desk or administrators to reset their passwords.**

➤ Data Security Problems

- Password policies are not enforced, leading to weak passwords that can easily be guessed or hacked
- Users write and store passwords in obvious locations to cope with multiple accounts and complex passwords

➤ Help Desk Challenges

- High help desk costs: the majority of help desk calls are for password reset at a cost of \$15 - \$35 each
- Unnecessary administrative privileges allow help desk personnel to create problems
- Access to user passwords: help desk-assisted resets can give staff access to user passwords

➤ Compliance & Audit

- Proof of enforcement: regulations demand that password policies not only exist, but are enforced
- Expensive, disruptive audit preparation: difficult to reconcile password event logs and users across multiple systems

Strategic Advantages

Drive down help desk costs

Improve service and satisfaction levels for users

Mitigate risk of inappropriate access to resources

Maximize user productivity

Minimize the number of passwords to remember

Safeguard access to sensitive corporate and personal data

Quickly and accurately respond to audits

Prove password policies are clearly documented and enforced

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ENTERPRISE-CLASS PASSWORD RESET & SYNCHRONIZATION FOR ANY-SIZED BUSINESS

For over 27 years, Fischer has helped organizations of all sizes secure and streamline their businesses using our advanced solutions. As you would expect, we've supported just about every type of system imaginable, from home-grown systems and COTS solutions, to open-source, shareware, and freeware products. This depth of support translates to broader and more reliable security coverage because Fischer IaaS™ solutions are ready to work with a wide variety of systems across all types of platforms: mainframe, server, and desktop. You can enforce password policies across more systems, but without increasing the number of passwords that your users need to remember.

Businesses world-wide have relied on Fischer's Password Management solutions for years. Now you can step-up to superior service and security levels without the need to deploy and maintain software. Here are a few examples of how our experience brings value to your business.

- **Reduce calls to your help desk**
- **Enforce your password policies across more systems: Windows, legacy, ERP, UNIX, etc.**
- **Use a single, strong password for multiple accounts and systems**
- **Remotely reset passwords: keep users productive**
- **Quickly create passwords that comply with any number of password policies**
- **Enable password resets by the help desk without costly errors or risk of misconduct**
- **Secure challenge / response authentication: never email passwords again**
- **Reset passwords from Blackberry, iPhone, and other mobile devices**
- **Intuitive, flexible self-service user interface: quickly maximize user adoption**
- **No desktop footprint required**
- **Secure: never stores passwords and all sensitive data are encrypted**
- **Rightsize your solution as your business requirements change**

Discover the Family of Fischer Identity as a Service™ Solutions

Fischer's IaaS™ solutions include "turnkey" packages that can be deployed in a fraction of the time and cost of a traditional, fully-customized identity management project. These packages rapidly deliver low-cost, high-value identity services to organizations in a matter of days and provide an extremely low total cost of ownership (TCO).

**Fischer:
Trusted Data Security
for More Than 25 Years**



Built for Business...Yours™

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Please contact us to learn more.