

Fischer Identity as a Service™ Solutions

Remotely-hosted, secure Managed Identity Services® without the cost or risk of traditional deployments



Role & Account Management Service

What is your process for managing user access to accounts?

THE EFFICIENT AND PREDICTABLE WAY TO MANAGE USER ACCESS

What process does your organization use to fulfill access to IT and physical assets? Do you use paper-based processes that can take weeks, are difficult to track, and produce errors? Or do you use the "clone user" process (e.g., "Give Jim the same access as Miranda"), which virtually ensures inappropriate access to assets and subsequent compliance violations? **Fischer solves these problems for you.**

Fischer's Role & Account Management Service quickly creates a streamlined, auditable process for providing and removing user access to IT and physical assets via self-service requests. Quickly gain control of your processes for onboarding and offboarding employees, contractors and others while strengthening security and improving regulatory compliance – and within a "pay as you go" framework that avoids identity software licensing and maintenance.



Solve These Business Issues Within Days

Most organizations are susceptible to compliance, security, and business efficiency problems because they do not have an auditable framework for defining and enforcing "who has access to what." **Paper-based processes can take weeks, are difficult to track, and produce errors.**

➤ Data Security Problems

- User accounts often remain active after termination and become "orphan" accounts that can be targeted by hackers
- Insiders can learn the credentials of departing employees and contractors – cannot trace who accesses the accounts
- User entitlements are not aligned with business and security policies – excessive privileges to sensitive data
- Insufficient records of who can access each resource

➤ Employee & Contractor Onboarding / Offboarding

- Delayed onboarding reduces productivity or even idles new hires and contractors – reduces business agility
- Inconsistent processes circumvent policies for requests, approvals, fulfillment, etc.

➤ Compliance & Audit

- Unable to prove enforcement: insufficient history maintained for who has access to what
- Expensive, disruptive audit preparation: difficult to determine who has access to systems and data

Strategic Advantages

Provide "day-zero" access to the appropriate resources

Improve business agility

Maximize user productivity

Safeguard access to sensitive corporate and personal data

Mitigate risk of inappropriate access to resources

Enforce internal controls

Quickly and accurately respond to audits

Reduce the cost of compliance

Improve service and satisfaction levels for users

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STANDARDIZE PROVISIONING FOR IT & PHYSICAL ASSETS

The Role & Account Management Service includes a self-service interface where managers and other authorized users may submit and view requests concerning access to IT and physical assets. Users may make requests to add assets, remove assets, and change entitlements. Approval authorities (typically managers who know which resources their employees should have) are able to approve, deny, ask for additional information, or reassign to another approval authority. Approved requests are routed to the appropriate Administrators for fulfillment. Requesters and beneficiaries can be automatically notified of asset allocation after an Administrator confirms fulfillment. Assets may be grouped and viewed however you need: by function, department, or by role to create an effective role-based access control (RBAC) environment. All steps in the process are automatically tracked to provide records for compliance and accurate offboarding.

- **Ensure that the right people have access to the right resources and entitlements**
- **Create repeatable, standardized onboarding and offboarding processes for employees, contractors, others**
- **Stop guessing which assets to revoke when a person departs: quickly remove access to all IT accounts, recover physical assets, and eliminate unused software licenses**
- **Maintain history of when end users are onboarded/offboarded and their entitlements**
- **Eliminate the time and confusion to determine who to contact for access requests: enable authorized persons to request resources for themselves and others**
- **Enforce requirements for one or more approvals for each request**
- **Roll-out role-based access management in days, not months**
- **Rightsize your solution as your business requirements change**

Discover the Family of Fischer Identity as a Service™ Solutions

Fischer's IaaS™ solutions include "turnkey" packages that can be deployed in a fraction of the time and cost of a traditional, fully-customized identity management project. These packages rapidly deliver low-cost, high-value identity services to organizations in a matter of days and provide an extremely low total cost of ownership (TCO).

**Fischer:
Trusted Data Security
for More Than 25 Years**



Built for Business...Yours™

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Please contact us to learn more.