

***Fischer International Identity***

**BUILT FOR BUSINESS... YOURS™**

**Fischer Identity as a Service™ (IaaS™) Technology  
Frequently Asked Questions**

# Frequently-Asked Questions

## What is Identity as a Service™ technology?

Identity as a Service™ (IaaS™) is Fischer's exclusive approach that enables Identity Management to be delivered in the Software as a Service (SaaS) model. Using IaaS™ technology, Service Providers can remotely manage access to virtually any resources at their client's facilities, including resources owned by the client, the client's business partners, and client resources acquired through other outsourced delivery models.

## How does IaaS™ technology work (from a business perspective)?

Fischer's IaaS™ technology is licensed, delivered, and managed remotely by a Service Provider. End-user organizations typically negotiate with the Service Provider for a subscription fee or term license (including upgrades, maintenance and support) and a Service Level Agreement that specifies the contracted services, performance levels, penalties, and other conditions regarding the delivery of the identity services.

## How does IaaS™ technology work (from a architectural perspective)?

Fischer Identity™ is an SOA-compliant, multi-tenant architecture composed of multiple identity services, including user provisioning, compliance and audit, password management, user self-service, and high-privileged account management. When delivered in the SaaS model, the Fischer solution is hosted and maintained at the Service Provider's facility (see figure 1). A Fischer appliance, the Global Identity Gateway (GIG), is installed at the client facility which provides the Service Provider with a secure, intelligent connection to client systems and applications. The Service Provider can centrally configure the required connectors and create policies, workflows, approvals, customized self-service web pages, and other identity related objects at the hosting site, then roll-out when ready.

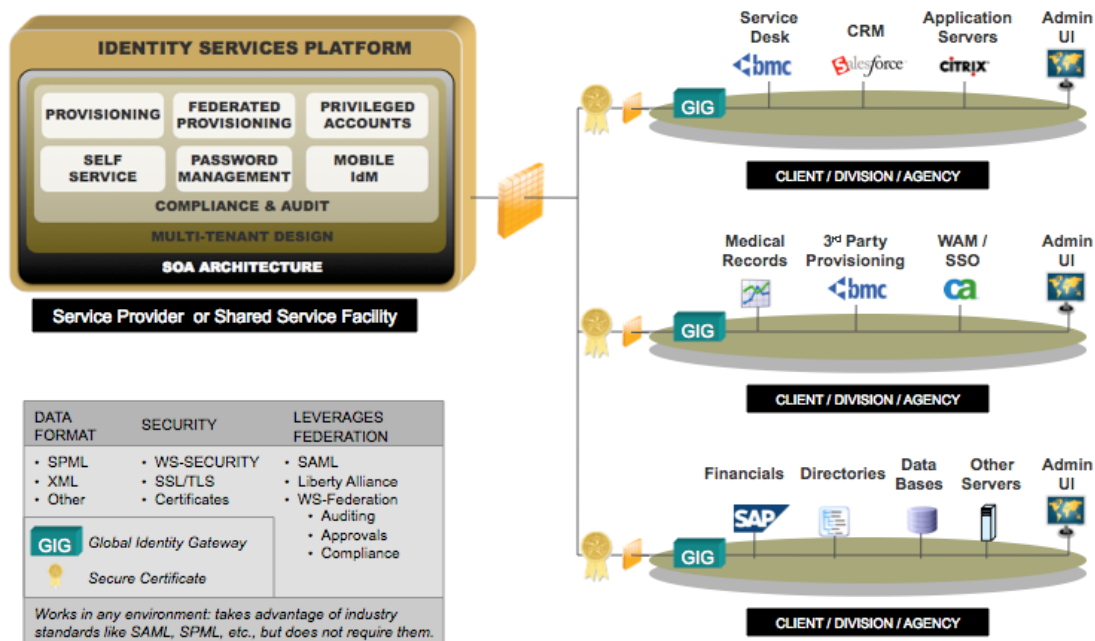


Figure 1: Fischer's Identity as a Service™ Model

## What business processes does laaS™ technology support?

laaS™ technology provides identity services to support any business process that requires secure, auditable, and monitored provisioning, account management or password management. Such processes include:

- Employee lifecycle management
- Regulatory compliance, audit, and reporting
- Order-to-Cash: Customer on-boarding and off-boarding, streamlining the purchasing process
- Supply chain: Partner on-boarding and off-boarding
- Mergers and acquisitions: avoids technology replication, quickly onboards new systems and users
- Corporate downsizing initiatives

## Why should I consider the laaS™ model vs. the traditional perpetual software license model?

Outsourcing Identity Management via the laaS™ model provides the following advantages:

- Reduced up-front costs
- Operational vs. capital expense
- Faster time to value
- Mitigate the risks associated with conventional IdM implementations (technology selection)
- Higher (and guaranteed) service levels
- Greater predictability: performance and cost
- Eliminate "over-buying." Organizations pay only for identity service and support levels needed

## Why don't other Identity Management vendors offer a "SaaS" solution?

Technology limitations and cost to deliver, primarily. It is not financially feasible to deliver a conventional identity management product in a SaaS model. Only Fischer's solution meets the core technical requirements for remotely outsourcing identity services. For example, the ability to provision users and enforce compliance across domains, and the ability to separately and securely manage each client's assets through its multi-tenant design are key requirements. Conventional products have a well-documented history of high cost and inflexibility. Fischer's solution solves these challenges and gives Service Providers the degree of flexibility needed to meet an array of customer needs but at a highly reduced cost.

## Is laaS™ technology secure?

Yes. All resources are protected with highly-configurable policy-based security.

- Only authorized persons are allowed to view or alter data, workflows or other information for each client organization
- The solution includes preventive, detective and corrective controls such as enforcing separation of duties and providing audit information of all events
- All communications are secured
- No user passwords are stored in a form that can be decrypted
- Identity as a Service™ enforces your password policies

## What systems and applications does laaS™ technology connect?

Fischer's laaS™ technology connects to a wide variety of horizontal and vertical business applications, directories, and databases. Fischer's connector architecture is extremely lightweight and uncomplicated, enabling Service Providers to rapidly connect to hundreds of commercial applications with out-of-the-box connectors and easily extend connectivity to custom legacy applications.

## Can we acquire Fischer's solution in other delivery models?

Yes. Fischer's identity service platform supports all delivery models: traditional perpetual license (software as a product), outsourced on-premise, hosted, and the SaaS model. The functionality and flexibility required for the SaaS model provide additional benefits for non-SaaS models as well.

## **Additional Information**

For additional information on Identity as a Service™ or any other aspect of Fischer Identity, please contact your Authorized IaaS™ Service Provider, or visit Fischer's web site at: [www.fischerinternational.com](http://www.fischerinternational.com).

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