

Fischer Privacy Statement

Fischer has created this privacy statement ("Statement") in order to demonstrate our commitment to Client privacy. Privacy on the Fischer web sites (the "Sites") is of great importance to us. Because we gather important information from our visitors and Clients, we have established this Statement as a means to communicate our information gathering and dissemination practices. We reserve the right to change this Statement and will provide notification of the change at least thirty (30) business days prior to the change taking effect.

Collected Information:

At the time you express interest in attaining additional information, or when you register for the Service, we may ask for personal information, such as name, title, department name, fax number, or additional company information, such as annual revenues, number of employees, or industry. You may opt out of providing this information by not entering it when asked.

Once you become a Fischer Client, we require Clients that use the Services offered on our Sites (collectively, the "Service") to provide contact information, such as their name, company name, address, phone number, and e-mail address, and financial qualification and billing information, such as billing name and address, and the number of users (or number of Student FTEs) within the organization that will be using the Service. We also ask for the name of each user, and may collect or be given additional information about the users such as email address, phone number, title, address, manager, department, etc. For some Services, Fischer Clients may provide personal information to Fischer through files or through connections with their systems and applications. Fischer may also ask users for "secret" information that is used to authenticate users who have forgotten their passwords. Clients can opt out of providing specific types of information and can prevent their users from entering specific types of information by not providing the information to Fischer and by contracting with Fischer Professional Services to modify the user interface to disallow the collection of specified information.

Fischer uses the information that we collect to set up the Service for individuals and their organizations. We may also use the information to contact Clients to further discuss Client interest in our company, the Service that we provide, and to send information regarding our company, such as promotions and events. Client email addresses and any personal Client information is secured and will not be distributed or shared with third parties.

Except as we explicitly state at the time we request information, or as provided for in the Fischer Master Subscription Agreement, we do not disclose to third parties the information provided. All financial and billing information that we collect through the Sites is used solely to check the qualifications of prospective Clients and to bill for the Service. This billing information is not used by Fischer for marketing or promotional purposes. Other third parties, such as content providers, may provide content on the Sites but they are not permitted to collect any information nor does Fischer share user information with these parties.

Clients of the Service use the Sites to host data and information ("Data"). Fischer will not review, share, distribute, print, or reference any such Data except as provided in the Fischer Master Subscription Agreement or as may be required by law. Individual records may at times be viewed or accessed only for the purpose of resolving a problem, support issue, or suspected violation of the Master Subscription Agreement, or as may be required by law. Clients and their Users are responsible for maintaining the confidentiality and security of their user registration, password and "secret" information.

Fischer may also collect certain information from visitors to and Clients of the Sites, such as Internet addresses. This information is logged to help diagnose technical problems, and to administer our Sites in order to constantly improve the quality of the Service. We may also track and analyze non-identifying and aggregate usage and volume statistical information from our visitors and Clients and provide such information to third parties.

Cookies:

When you interact with the Fischer Sites we strive to make that experience easy and meaningful. When you come to our Sites, our Web server sends a cookie to your computer. Cookies are files that Web browsers place on a computer's hard drive and are used to tell us whether Clients and visitors have visited the Sites previously.

Standing alone, cookies do not identify you personally. They merely recognize your browser. Unless you choose to identify yourself to Fischer, either by responding to a promotional offer, opening an account, or registering for a Test Account or other promotion, you remain anonymous to Fischer. Cookies come in two flavors: session and persistent-based. Session cookies exist only during an online session. They disappear from your computer when you close your browser software or turn off your computer. Persistent cookies remain on your computer after you've closed your browser or turned off your computer. They include such information as a unique identifier for your browser.

Fischer uses session cookies containing encrypted information to allow the system to uniquely identify you while you are logged in. This information allows Fischer to process your online transactions and requests. Session cookies help us make sure you are who you say you are after you've logged in and are required in order to use the Fischer Service. Fischer uses persistent cookies, which only Fischer can read and use, to identify the fact that you are a Fischer Client or prior Fischer Sites visitor (whatever the case may be). We are especially careful about the security and confidentiality of the information stored in persistent cookies. For example, we do not store account passwords in persistent cookies. Users who disable their Web browsers' ability to accept cookies will be able to browse our public Sites but will not be able to successfully use our Service.

Third Party Cookies: We may from time to time engage third parties to track and analyze non-personally identifiable usage and volume statistical information from visitors to our Sites to help us administer our Sites and improve its quality. Such third parties may use cookies to help track visitor behavior. Such cookies will not be used to associate individual Sites visitors to any personally identifiable information. All data collected by such third parties on behalf of Fischer is used only to provide us with information on Sites usage and is not shared with any other third parties.

Third-Party Sites:

The Sites contain links to other web sites. Fischer is not responsible for the privacy practices or the content of these other web sites. Clients and visitors will need to check the policy statement of these other web sites to understand their policies. Clients and visitors who access a linked site may be disclosing their private information. It is the responsibility of the user to keep such information private and confidential. Fischer has partnerships with some third-party web sites for Fischer to provide information to the customers of those web sites. These web sites provide customer information to Fischer with the consent of their customers and with the option for their customers to opt-out of receiving communications from Fischer. Anyone who receives marketing communications from Fischer may opt out of receiving additional marketing communications from Fischer.

Security:

Our Sites have security measures in place to help protect against the loss, misuse, and alteration of the Data under our control. When our Sites are accessed using Microsoft Internet Explorer versions 5.5 or higher, Secure Socket Layer (SSL) technology protects information using both server authentication and data encryption to help ensure that Data is safe, secure, and available only to you. Fischer also implements an advanced security method based on dynamic data and encoded session identifications, and hosts the Sites in a secure server environment that uses a firewall and other advanced technology to prevent interference or access from outside intruders. Also, Fischer provides unique user names and passwords that must be entered each time a Client logs on. These safeguards help prevent unauthorized access, maintain data accuracy, and ensure the appropriate use of Data. Finally, server-to-server data transfer between the Service and Clients, is protected by Web-services security using Public Key Infrastructure (PKI) and/or SSL.

Correcting & Updating Your Information:

If Clients need to update or change contact information, they may do so by contacting Fischer Technical Support. User information may be updated through the self-service interface as well as through server to server updates.