Case Study Brief

Fischer International Identity Solves Contractor Access Management for Large Consumer Goods Company in Only Two Weeks

For the majority of organizations, managing contractors, consultants and temporary workers is a significant business and risk issue. In short, companies struggle to standardize their contractor access management processes. Requirements and regulations from governing bodies are constantly changing. Companies need full visibility into the access governance process for hired contractors: how access was requested, approved, created, modified and ultimately revoked.

Tracking access often proves difficult for these types of contributors. They are often maintained in various systems rather than corporate Human Resource systems, managed by different internal resources, and have high attrition rates. As a result, the potential to create risk increases from orphaned accounts, over-credentialed access, and inappropriate access to sensitive data. While outsourcing work is a vital component for specific aspects of the business, risk increases from inconsistent application of formal access control policies and oversight.

This customer, with operations in over 70 countries and a significant contractor workforce, uses Fischer's Self Service Identity and Access Management (IAM) solution to establish a formal business process around contractor and web extranet user access. The solution provides a full governance framework for requesting access (either by the user or manager), approvals and account association, enabling contractors to be on-boarded and off-boarded according to the client's access policies. The initial rollout automated contractor access control across 15 different business processes.

"Based on the breadth and flexibility of our out of the box functionality, we were able to work with the customer's project team to deliver a business enablement solution in just a matter of days" said Dan Dagnall (COO of Fischer International Identity).

In summary, this solution can:

- Accurately onboard external users
- Manage external user access and the associated risk
- Consolidate all external user identities in a single repository
- Adjust to constantly changing business requirements

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